

Volunteering Role Description

Volunteer Hostel Worker

Our hostel on Bower Road is central to our efforts in keeping homeless people off the streets in the Harrogate District, and is open until 10pm. It has 16 beds, alongside a recent extension which provides accommodation for our 'No Second Night Out' scheme. Though we have workers at the hostel, they work alongside volunteers who help keep the hostel running.

Tasks

The tasks that you might be asked to help with are:

- Supporting the Duty Hostel Worker in their role.
- Controlling entry of residents, and visitors, into the hostel.
- Dealing with enquiries from the general public, directly and on the phone.
- Supporting hostel residents with forms, applications, mail and CV writing.
- Supporting hostel residents with "weekly actions" as directed by client Support Workers.
- Supporting hostel residents in distress.
- Providing a "Listening Ear".
- Sorting through donations
- Creating posters for internal and external events.
- Teaching residents to cook in the communal kitchen.
- Monitoring CCTV.
- Monitoring Health & Safety within the hostel.
- Being the Muster Point Controller during fire evacuations.
- Visiting local supermarkets, by pre-arrangement, to collect donations.

If this role appeals, please email: nicola@HHPhostel.org with your availability, and a member of the team will be in touch with next steps.